



Based in Berlin, Plinga GmbH is Europe's largest publisher of 30 currently published games over 20 different social networks. Our 80 employees look after over 35 million active players in an ever-increasing market. We work together with well-known development studios in order to be able to offer a high-quality gaming experience. To support our team we are looking for a:

Internship in Customer Support (Germany)

What will you do?

- Support our VZ networks customer support with the collective operative tasks.
- Look after individual customer issues via email, provide pro-active help in the forums and put FAQs together.
- Be in charge of answering and explaining the answers to technical questions and give feedback to our product managers about the most frequently-occurring issues. In this way you will constantly help improve the games.
- Work individually on smaller projects from various task areas.

What qualities do you have?

- You're studying in the communication, economic or media fields. Alternatively you're completing vocational training in the business field.
- You're confident working with MS Office.
- You speak fluent German, both written and spoken. Further language knowledge is advantageous.
- You have a brilliant customer focus, the necessary instinct and enjoy communicating with people.

What can we offer you?

- Flat hierarchies and a large amount of individual responsibility.
- Flexible working hours, a pleasant working environment and an attractive salary.
- You will work in the most attractive area of the New Economy, at the forefront of games and social media.
- You will form part of a successful and rapidly-expanding start-up company in the heart of Berlin.
- You will be integrated in a dedicated international team.

We look forward to receiving your online application in German or English, which should include your CV, relevant certificates and the length of your availability for an internship!

Your Plinga Team!

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