



Based in Berlin, Plinga GmbH is Europe's largest publisher of 30 currently published games over 20 different social networks. Our 80 employees look after over 35 million active players in an ever-increasing market. We work together with well-known development studios in order to be able to offer a high-quality gaming experience. To support our team we are looking for a:

## Internship in Customer Support (Portuguese) – 20h/week

### What will you do?

- You will support our network customer support with the collective operative tasks.
- You will look after individual customer issues via email, provide pro-active help in the forums and put FAQs together.
- You will be in charge of technical questions and their explanation and will give feedback to our product managers about the most frequently-occurring issues. In this way you will constantly help improve the games.
- You work individually on smaller projects from various task areas.

### What qualities do you have?

- You are studying in the communication, economic or media fields. Alternatively you're completing vocational training in the business field.
- You are confident working with MS Office.
- You speak fluent Portuguese, both written and spoken. Further language knowledge is advantageous.
- You have a brilliant customer focus, the necessary instinct and enjoy communicating with people.
- Team work, openness, flexibility and an independent work ethic are all characteristic you'll bring to the job. You also show great motivation and willingness to work.
- You are available for an internship of at least four months in length.

### What can we offer you?

- You will work in the most attractive area of the New Economy, at the forefront of games and social media.
- You will form part of a successful and rapidly-expanding start-up company in the heart of Berlin.
- You will be integrated in a dedicated international team.
- We can offer you flat hierarchies and a large amount of individual responsibility.
- Flexible working hours, a pleasant working environment and an attractive salary.

We look forward to receiving your online application in German or English, which should include your CV, relevant certificates and the length of your availability for an internship!

### Your Plinga Team!

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